Aqara Camera E1
– FAQ

Can I connect the Aqara Wireless Remote Switch H1 (Double Rocker) directly to my phone?

No, the switch cannot connect directly to your phone.
You'll need an Aqara Hub (M1S, G2H, or M2). First, connect your phone to the Aqara Hub via the app, and then you can connect the Wireless Remote Switch H1 to the hub.

What features does the Aqara Wireless Remote Switch H1 (Double Rocker) support?

The H1 supports two modes:
- High-speed click mode – Responds incredibly quickly, with a reaction time as fast as 50ms.
- Multi-function mode – Supports up to 7 actions, including:
    - Single press (left or right)
    - Double press (left or right)
    - Long press (left or right)
    - Dual-button press

Additional features include:
- Low battery alerts
- Zigbee signal viewing
- Distributed networking
- Accidental deletion protection

How do I install the Aqara Wireless Remote Switch H1 (Double Rocker)?

You've got flexible installation options:
- Stick it to a wall using the included adhesive
- Place it on a desk or table
- Mount it in a standard 86x86mm wall switch box
    Note: If you're installing into a switch box, remove the battery cover first and use a tool to create a hole in the cover before mounting.

How do I connect the Aqara Wireless Remote Switch H1 (Double Rocker) to the hub/app?

Follow these steps:

1. Open the Aqara Home app
2. Tap "+" > Add Accessory
3. Select Wireless Remote Switch H1 (Double Rocker)
4. Choose your hub
5. Press and hold the reset button for 10 seconds until the LED indicator flashes 3 times
6. Follow the in-app instructions to complete the setup

How do I reset the Aqara Wireless Remote Switch H1 (Double Rocker)?

1. Press and hold the switch button for over 10 seconds. The LED will flash 3 times, and the switch will reset to factory settings.
2. If the switch is already linked to a hub, remove it from the app first.
3. If accidental deletion protection is enabled, please disable this setting before removing the device.

What is the accidental deletion protection function?

This feature helps prevent the switch from being reset or unlinked by mistake.
When it's enabled via the hub settings, pressing and holding the reset button won't reset the switch if the network is stable.

Why does the Aqara Wireless Remote Switch H1 (Double Rocker) sometimes go offline?

This might happen due to:
- Too far from the hub – Try moving the switch closer.
- Low or dead battery – Replace the battery if needed.
- Installed on metal – Metal can interfere with the Zigbee signal. Try mounting the switch away from metal surfaces.

How can I check if my Aqara Wireless Remote Switch H1 is working properly?

To test if the device is working properly:
1. Press the button 5 times quickly – If the hub says "Normal link confirmed," the switch is connected.
2. If there's no voice prompt:
   - Move the switch closer to the hub
   - Check if the battery needs replacing
   - Re-add the device via the app if needed
3. Open the app and tap on the switch from the home screen. Try pressing it a few times to see if the status updates – this means it's working correctly.

What if I can't connect the Aqara Wireless Remote Switch H1 to the app?

Try these steps:
1. Check that your hub's firmware is up to date
2. Make sure the hub is in pairing mode
3. Reset the switch properly (hold the button until the LED flashes)

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4. Keep the switch close to the hub when pairing
5. Try connecting another Aqara child device to rule out sensor issues
6. Try pairing with a different hub to check if the original one is the problem

Note: Hubs support a maximum number of child devices. Refer to the Hub guide for clarification.

What is distributed networking?

Distributed networking allows certain Zigbee 3.0 devices (like the Aqara Smart Plug T1) to connect directly with each other without a hub.

To enable it:

1. On a supported device (e.g. Smart Plug T1), press the reset button 3 times when it's not bound to any hub
2. Then, press and hold the Aqara Wireless Remote Switch H1 (Double Rocker) for 10 seconds to initiate distributed networking

Why won't the switch change to high-speed click or multi-function mode?

Here's what to check:

1. After selecting a mode, quickly press the button 5 times until the hub confirms with "Normal link confirmed" (this may only work with certain Aqara hubs)
2. The switch may be too far from the hub or suffering from signal interference
3. If offline, reset and re-pair the switch

Does the Aqara Wireless Remote Switch H1 support other brands' hubs?

No – the switch must be paired with an Aqara Hub (such as the M2, M3, M100). Performance on non-Aqara hubs is not supported or guaranteed.

Why won't the Aqara Wireless Remote Switch H1 power on?

Please check the following:

- Has the blue battery tab been removed?
- Is the battery fully charged?