



Aqara LED Bulb T2 – FAQ



What protocols does this device support?

This device supports both Thread and Zigbee* protocols, giving you greater flexibility depending on your smart home setup.

- Zigbee mode unlocks exclusive Aqara features.
- Thread mode ensures smooth integration with third-party ecosystems.

* To use Thread with a Matter ecosystem, you'll need a Matter Controller from that ecosystem and a Thread Border Router.

** For Zigbee compatibility, a supported Aqara hub is required.

Can this device use both Thread and Zigbee at the same time?

No, it cannot operate on both protocols simultaneously.

By default, the device is set to Thread mode. You can switch it to Zigbee during the initial setup by following the instructions in the app.

How many ecosystems can this device connect to at once?

This device can connect to up to five ecosystems simultaneously, giving you the freedom to integrate it across different smart home platforms.

Can I use this device without a network connection?

Yes – even without a network connection, the device will still work as a regular lightbulb.

However, to enjoy smart features like app control and automation, you'll need to connect it to your network.

What installation standard does this device follow?

This device follows the LED Bulb T2 installation standard, ensuring compatibility with a wide range of fixtures.

Can I use this bulb with a lamp that has a knob dimmer switch?

No, we don't recommend using this device with knob dimmer switches, as this may cause damage to the bulb.



How do I reset the device?

To perform a basic reset:

- Turn the bulb on and off 5 times in a row using the physical switch.
- You'll know it's reset when it flashes twice quickly and then stays on.

8. How do I reset the device to factory settings?

To restore factory settings:

- Turn the bulb on and off 10 times in a row using the physical switch.
- Once reset, the bulb will flash twice quickly and stay on.

Please note: This will erase all your configurations and linked data.

9. Is this device waterproof?

No, this device is not waterproof and is intended for indoor use only in dry environments.