

## Aqara Cube T1 Pro – FAQ



### Can the Aqara Cube T1 Pro connect directly to a mobile phone?

No, the Cube T1 Pro cannot connect directly to your mobile. It must be paired with an Aqara Zigbee 3.0 Hub. First, connect the hub to your mobile phone, ensure the hub firmware is up to date, and then link the Cube T1 Pro via the hub.

### What actions are supported in Action Mode on the Cube T1 Pro?

In Action Mode, you can use the following gestures:

1. Flip 90° – Flip the cube 90 degrees
2. Flip 180° – Flip the cube completely (180 degrees)
3. Tap Twice – Gently double tap the cube
4. Push – Push it while it's on a flat surface
5. Rotate – Twist the cube on a surface
6. Shake – Shake the cube back and forth quickly
7. After 1 minute of inactivity – Move the cube after it has been idle for one minute

### What actions are supported in Scene Mode on the Cube T1 Pro?

In Scene Mode, these actions are supported:

1. Face X is up – Place a specific face (1–6) facing upwards
2. Shake – Shake it back and forth quickly
3. Pick up and hold – Pick up the cube and keep it still
4. Face X becomes upward – Change which face is facing up
5. After 1 minute of inactivity – Move the cube after it has been idle for one minute

### What mode does the Cube T1 Pro support in Apple HomeKit?

The Cube T1 Pro supports only Scene Mode in HomeKit. It cannot be added to HomeKit while in Action Mode. If already added, switching to Action Mode will cause it to go offline. To use it with HomeKit, keep it in Scene Mode.

### How do I switch modes on the Cube T1 Pro?

1. Open the Aqara Home app



2. Go to the Cube T1 Pro device page
3. Tap the “...” in the top right corner
4. Select Device Settings > More Settings > Mode Switching
5. Choose the mode you want to use

### How do I add the Cube T1 Pro using the app?

1. Open the Aqara Home app
2. Go to Accessories and tap “+”
3. Select Cube T1 Pro and choose your hub
4. Use the included metal strip to remove the lid
5. Press and hold the reset button for 5 seconds until the LED blinks twice

### How do I reset the Cube T1 Pro?

If you're no longer using the cube or want to connect it to another hub:

1. Remove the lid using the included metal strip
2. Press and hold the reset button for 5 seconds until the LED blinks twice
3. Follow the pairing instructions in the Aqara Home app

### How do I view the event log for the Cube T1 Pro?

1. Open the Aqara Home app
2. Tap Accessories > Cube T1 Pro > Log
3. If the log doesn't update, swipe down to refresh the page

### Does the Cube T1 Pro support third-party hubs?

No. The Cube T1 Pro must be paired with an Aqara Zigbee 3.0 Hub. We do not support or guarantee proper functionality with non-Aqara hubs.

### Will the Cube T1 Pro still work if the internet is down?

Yes – local automation will still work normally. However, app control won't be available without an internet connection.

### What should I do if the Cube T1 Pro goes offline?

Here are a few things to check:

- a) Too far from the hub – Try placing the cube closer (ideal distance: 7–10 metres without obstacles)
- b) Low or dead battery – Replace the battery
- c) Installed on a metal surface – This can interfere with the signal; try moving it elsewhere

### What if I can't connect the Cube T1 Pro to the app?

Try the following steps:

1. Ensure the hub firmware is up to date



2. Confirm the hub is in pairing mode
3. Check the cube has been reset properly (LED blinks)
4. Place the cube close to the hub and try again
5. Try another device to rule out issues with the sensor
6. Test with a different hub to rule out issues with your current hub

Note: A single hub supports up to 32 child devices